

Our responsible actions affect our families and the bigger community. By your cooperation and collaboration, you can rest and relax in safety.

EMERGENCY CONTACT NUMBERS

Municipal Health Office – (036) 288 8718

Local Government Unit – Malay Covid-19 Hotlines – 0998 -9804904 & 0915-8346691

Ciriaco S. Tirol Hospital - (036) 288- 3041

Department of Health (DOH) Hotline - (02) 8942- 6843

BEFORE CHECKING IN



ACCOMPLISH AKLAN PROVINCE PRE-ARRIVAL REQUIREMENTS

- Go to <http://aklan.gov.ph>
- Complete and submit Health Declaration Card (HDC)
- Save HDC, get a negative result through an RT – PCR test taken not earlier than 72 hours prior to arriving in Boracay.
- Email touristboracay@gmail.com with HDC, negative RT – PCR test result, hotel and flight booking confirmation and copy of identification card.
- Email subject: OHDC-FamilyName, FirstName
- Wait to get email response that says "Successful" in order to proceed.
- Save in your phone and/or print your HDC with QR code that will be sent back for Successful applications.



WEAR A MASK & FACE SHIELD

Wear a mask and face shield especially when boarding the plane and our transportation vehicles. Our staff will also be wearing a mask and face shield when they pick you up.



HAVE YOUR TOURIST QR CODE READY

You will receive this from the Province of Aklan when your email requirements are "Successful". Also make sure to bring copies of your negative RT – PCR test result, ID and hotel booking confirmation.



LUGGAGE DISINFECTION

Luggage especially handles will be disinfected upon being loaded on our transport vehicles.

UPON ARRIVING



PHYSICAL DISTANCING INSIDE VEHICLES

Each of our vans and speedboats will accommodate 6 persons and 11 persons, respectively.



THERMAL CHECK

Your temperature will be checked before entering the hotel. Those with body temperatures that register at 38C and above will be subject to further assessment. Outside guests who will eat at our outlets will also be subject to thermal checking and asked to complete a Health Declaration Form before entering the hotel.



DISINFECT YOUR FOOTWEAR

At the entrances of the hotel, please step on the disinfection mat to disinfect your footwear.



FOR YOU: A SANITATION KIT

Each guest gets a sanitation kit which includes a disposable face mask ,70% solution alcohol, wet wipes and disposable gloves. We'd appreciate it if you use them.



ROOM OCCUPANCY

Each room can be occupied by 2 adults and their 2 children aged 11 years old and below. They must all come from the same household.

Apart from the current bed set up of the particular room, a day and/or rollaway bed/s will be set up to meet the 1 person is to 1 bed requirement.



DINING OPTIONS

You may order and dine either at our restaurants or in the privacy of your room. Buffets will be temporarily halted for the time being.



HANDS OFF

Avoid touching surfaces unnecessarily especially in public areas. If you can't help it, you can wash your hands with soap and water, use your handy 70% solution alcohol or hand sanitizers located around the hotel afterwards.



COVER UP

Basic cough etiquette is a must. Cover your mouth or nose when you sneeze and cough.

DURING YOUR STAY



PERSONAL SPACE & PHYSICAL DISTANCING

At the Front Desk, Concierge, Elevator foyers and inside elevators, please stand at designated areas to ensure personal space and physical distancing.

To observe distancing inside the Fitness Center and Kids' Club, advanced reservation is required for use of the said facilities.



SANITIZE YOUR HANDS REGULARLY

Regular sanitation is highly encouraged. Thus, sanitizers are installed in many parts of the hotel. Each room and table in the restaurants and ballroom also have hand sanitizers.



MASK ON

Feel safer by wearing your face mask whenever you are at public areas of the hotel. You sure can remove them when swimming or sunbathing.



SCAN, YOU CAN

To lessen physical contact, you may scan the QR codes at our restaurants and bars to view our menus. Once you're ready, our staff will be there to take your order.



INTIMATE EVENTS

Our events venues have reduced their capacities in accordance with government health regulations. You may get in touch with our Events team to know more about our allowed number of guests at event spaces.



DISPOSE PROPERLY

A separate bin for personal protective equipment (PPE) and other sanitation materials will be provided in each of the guest rooms. These bins for PPEs will also be located in public areas of the hotel.



WASH YOUR HANDS

Keep clean always by regularly washing your hands with water and soap.

KEEPING CLEAN



MAKE UP ROOM & TURN DOWN SERVICE

For everyone's safety, making up rooms and turn down service are by request and must be prearranged.



REGULAR DISINFECTION

We have increased the frequency of cleaning and disinfecting public spaces and recreational venues (i.e. Fitness Center, Kids Club, The Spa Wellness Boracay, etc.) with hospital-grade virucide. Air purifiers with HEPA filter and UV light are set up too to kill viruses and germs.



ENHANCED EFFORTS

Surfaces are constantly wiped and disinfected thoroughly especially in public areas. In the evening, areas will be disinfected using electrostatic sprayer with virucide and floors will be mopped with a disinfecting solution.



POST-STAY

Each time a guest checks out, his/her room is disinfected with an electrostatic sprayer and virucide. Airconditioning filters will also be disinfected.